



IP Telephony

Contact Centers

Mobility

Services

Avaya Quick Edition — Intelligent Communications for Small Businesses

OVERVIEW



- Quickly equip your office with a full-featured business communications system
- Phones plug directly into your LAN—no central hardware
- Easy setup—no configuration or onsite technician needed
- Voicemail, auto attendant, call log and call conferencing are included

Now get a full-featured communications system that's as easy to install as the phone you use at home.

Operate more efficiently and convey the professional image that lets you compete with much larger companies — all in a system that you can get up and running literally in minutes.

It's simple ... all the intelligence is in the phone

Unlike most communications systems for small businesses, Avaya Quick Edition does not rely on central hardware (i.e., hardware that sits in a closet and can be costly to administer). That's because all of the software needed to run it is in the phones.

Plug in phones — start talking

To get started, just plug Avaya Quick Edition phones into your Local Area Network (LAN) and connect your incoming phone lines to the LAN Gateway box. That's it.

Within a few minutes, the system is completely configured and you are 'open for business.'

Communications capabilities you need

Avaya Quick Edition delivers the communications features that matter most to small, growing businesses like yours:

- Get easy access to everyday features (Hold, Conference and Transfer)
- Route incoming calls to the right person with the built-in auto attendant
- Take and access voice messages from anywhere
- Log calls for tracking or easy call backs
- Automatically forward calls to wherever you are working — your cell phone, at home or another office
- Flexible 2-6 digit extensions let you customize the way you represent your enterprise to clients

The displays and easy-to-use softkeys on Quick Edition phones make it easy to access features and set personal preferences — helping to make everyone more productive.

Investment protection as you grow

Avaya Quick Edition grows with your business. Additional phones (up to 20) can be added as needed — simply connect the new phones to your LAN and they will configure themselves. And if you require additional communications

capabilities — for example more capacity, more sophisticated call handling or enhanced customer service functionality — you can move up to a larger Avaya solution while still keeping all your phones.

Built-in backup

Because there is no central hardware, you don't have the risk of shutting down if it fails. Every phone can work on its own so Avaya Quick Edition helps to ensure your business always has a reliable way of connecting.

Simple system management

You can choose to administer Avaya Quick Edition via any PC connected to your LAN using a web-based administration interface. You can even program the system remotely with any Internet connection.

Is Quick Edition right for you?

If you operate a small business that needs a full-featured communications system, but don't have the onsite technical resources, take a close look at Quick Edition for the perfect balance of price and performance.

Why Avaya?

Over one million businesses rely on Avaya communications solutions — the vast majority of them are small and mid-size enterprises just like yours.

Learn more about Avaya Quick Edition at avaya.com/quickedition or contact your Avaya Authorized BusinessPartner.

Avaya Quick Edition at a Glance	
Easy to install	Simply plug the phones into the same LAN you use for your PCs, and they configure themselves.
Easy to use	The display area and easy-to-use softkeys on the telephone provide quick access to features and preferences.
Easy to maintain	Software upgrades can be loaded onto the telephone anytime, and user-specific or system-wide features can be configured through the phone or web-based interface.
Easy and cost-effective to grow	Add up to 20 phones quickly and easily. Purchasing phones as you need them helps to keep start-up and expansion costs down.
The right solution	Avaya Quick Edition delivers the communications features small offices rely on most: Hold, conference, transfer, voice mail (20 minutes of voicemail per phone), speed dialing, a call log/history of up to 100 incoming/outgoing/missed calls, system and personal directories, call forwarding, group-dialing, desktop paging, etc.

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

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