



# Axxess® Converged Communications Platform

## For the Small and Medium Business

### THE BUSINESS CHALLENGE— A ONE-SIZE COMMUNICATIONS SOLUTION DOES NOT FIT ALL

Today's communications environment is so much more than just a phone on your desk, and your company has specific requirements based on:

- Number of employees and locations
- Mobility needs of your associates
- Customer, vendor and supplier relationships
- Voice and data network requirements

Today's business world requires that your associates have the freedom to connect whenever and wherever they need to, boosting awareness of customer, vendor and supplier needs and improving response times. You want to blend your voice and data systems into a cost-effective communications solution.

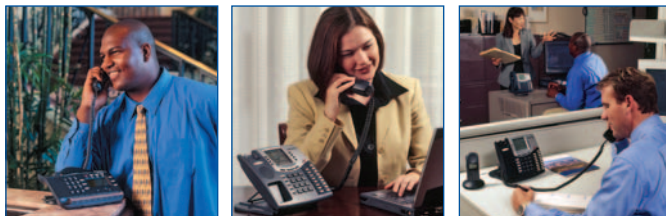
### THE INTER-TEL SOLUTION— ENHANCING YOUR COMMUNICATIONS SOLUTION WITH IP NETWORKING

Whether your employees are in the office, are traveling or working remotely, the Inter-Tel Axxess Converged Communications Platform makes it possible for your business to create a truly collaborative work environment

in a way that makes the most sense for your business and your customers, clients, vendors and suppliers. Inter-Tel can seamlessly network multiple locations over a traditional and/or IP-based infrastructure, offering feature transparency and seamless connectivity to your associates. Additionally, Inter-Tel offers Collaboration and Messaging solutions that enable you to boost employee productivity while lowering operating costs and increasing revenue to your business.

### Improving Business Processes with the Right Applications

- Attendant Console – *Desktop Call Handling Application*
- Call Center Suite – *Scalable Customer Relationship Tool*
- Connection Assistant – *Business Workgroup Productivity Tool*
- Enterprise® Conferencing – *Cost-Effective Audio Conferencing & Web Presentation Tool*
- Enterprise® Instant Messaging – *Secure, Browser-based IM Tool*
- Enterprise® Messaging – *Speech-enabled Messaging Solution*
- Telephony Manager – *MSCRM Integration*
- Unified Messaging software – *Single Point of Contact for Voice Mails, E-mails and Faxes*



### FAST FACT...

**Inter-Tel Axxess is a true converged system, combining digital, wireless, IP and analog options within a single platform, allowing businesses to select from a wide array of solutions.**





## Your Company—Your Solution

Inter-Tel is uniquely positioned to service the requirements of your specific business environments with applications that drive your performance and productivity; and solutions that support and enhance *your customers'* experience. We specialize in solutions for automotive dealerships, educational environments, financial services, health care facilities, insurance providers, manufacturing companies and real estate agencies. Choose from ease of management, specialized-area deployment and other priorities that are important to you. Additionally, Inter-Tel offers scalable communications growth options for your business, when you need it, without forklift upgrades.



## Communications Continuity

Inter-Tel considers all the requirements of an investment in a comprehensive communications system—we know it's more than just a one-time acquisition of equipment—it's an investment in the continuity of your business. That's why Inter-Tel has developed a comprehensive financial solution program that considers all the costs of operating your business communications system. And, month after month, year after year, we remain committed—and accountable—to your business, as a single-point-of-contact for:

- Full Service and Warranty
- Guaranteed Rates for Expansion
- Upgrade & Recast Flexibility
- Free Software Upgrades
- Risk of Loss Coverage
- Disaster Recovery Options
- System Training
- Discounted System Relocation
- Guaranteed Renewal Options

## Comprehensive Services and Solutions

Inter-Tel's Managed Services Program is designed to address your Total Cost of Ownership—merging business and technology based on your unique business model. We provide companies with end-to-end business communications services and solutions including equipment, applications, carrier services, planning and provisioning, custom application development, and peripheral products integration, as well as the ability to add emerging technologies that respond to your business's needs—strategically connecting financial and application objectives to deploy tangible, practical business solutions. Whether you are a family-owned, stand-alone business or a company with several locations in the same city, Inter-Tel has the solution for you.



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