



FACT
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Quick Edition Phone System

Intelligent Communications for Your Small Business

Quick Edition At-A-Glance: Welcome to the full featured phone system that's quick to install and easy to use — designed specially for small and growing businesses like yours.

Standard Features

- **Compatible with your local phone service**
Place and receive calls over regular public switched telephone network (PSTN) land lines
- **Call conferencing, transferring, call waiting and Caller ID**
Enable your employees and co-workers to be more productive with these time- and cost-saving features
- **Music On Hold**
Provide customized messages to your customers on hold (Avaya G10 or G11 Gateway required – sold separately)
- **Direct Inward Dial**
Phone numbers can route to specific phones or to an automated attendant for efficient call handling
- **Paging**
Phones can page other extensions, configurable paging groups or an external paging system (Avaya G10 or G11 Gateway required – sold separately)
- **Do Not Disturb Status**
Helps users take more control of their time
- **Peer Discovery**
Simplifies adding new phones to the network – just plug them into the network and they discover the other phones and configure themselves

Advanced Features

- **Call Park, Page, Retrieve**
Employees can “park” a call on the system and page the intended recipient. The recipient can then retrieve the call.
- **Remote Worker Extensions**
Enables you to support telecommuting workers, helping to increase your labor pool
- **Quality of Service (QoS)**
Quick Edition supports VLAN tagging for networks with exceptionally high data traffic
- **Flexible Extensions**
Use 2- to 6-digit dialing for fast communications around the office
- **Broadband Voice Integration**
Utilize the latest Voice over Internet Protocol (VoIP) long distance service, including SIP trunk services, with no additional hardware required
- **Wireless Headset Support**
Provide flexibility and comfort to associates
- **Expandable to 20 phones**
No additional hardware required to add new phones (up to 20 Quick Edition phones)
- **Multiple Office Calling**
Link multiple offices via the Internet for free inter-office calling, short extensions and local office failover (back-up); (Requires Avaya SIP Enablement Services and additional equipment sold separately)

Automated Attendant

- **Record Custom Automated Attendants**
Help ensure your customers hear your key sales or notification messages while on hold
- **Dial-By-Name Directory**
Make it easy for your customers to reach the right person quickly



Administration

- **Available in Multiple Languages**
U.S. English, U.K. English, Spanish, Canadian French, German, Italian, Dutch
- **Web-based Administration Tool**
Familiar browser-based administration from any PC on the network
- **Remote Web-based Administration**
Use web administration over a secure virtual private network (VPN) connection to make updates, moves, adds and changes anytime, anywhere
- **Web Upgrades and Language Downloads**
Keep your Quick Edition phone system current with easy upgrades, including new language support, as they become available
- **Multisite Provisioning Tool**
Quickly configure and upgrade sites, and add new ones, from a central, remote location

Security

- **System Redundancy**
Phones back up each other's settings, including voicemail; eliminates a single point of failure to help ensure maximum uptime

Learn More

For more information, ask an Avaya Authorized BusinessPartner. Or, visit avaya.com/small

- **Virtual Private Network (VPN) compatible**

All remote administration, inter-office connections and remote extensions use VPN tunnels to help ensure security

Voicemail

- **Built-in Voicemail**
Each Quick Edition phone comes with voicemail; no additional equipment is required, and there are no additional costs
- **Visual Voicemail**
Quick Edition phones display the details of your voicemail messages; easily select the most important voicemails to listen to first
- **Voicemail to E-mail Forwarding**
Receive e-mail notifications when you have new voicemail messages waiting for you, or get a copy of the voicemail as a .WAV file and listen to it on your PC
- **Voicemail Monitoring**
Listen to your voicemail messages as they are being left, and decide whether to interrupt and talk to the caller
- **Record Personal Greetings**
Keep your customers and colleagues aware of your status at all times
- **Zero Redirect**
Callers may press "0" during a voicemail greeting to redirect to another number, such as your mobile phone

About Avaya

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve market-place advantage. More than 1 million businesses worldwide, including more than 90 percent of the FORTUNE 500®, use Avaya solutions for IP Telephony,

Unified Communications, Contact Centers and Communications Enabled Business Processes. Avaya Global Services provides comprehensive service and support for companies, small to large. For more information visit the Avaya Web site: <http://www.avaya.com>.

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